

Customer Notice

FLUID LIFE ENHANCES REPORTING OF ADDITIVE ELEMENTS

January 12, 2012

Fluid Life's mission is to provide the **right fluid analysis accurately and on time**. To remain true to our mission, Fluid Life follows ASTM methods for analysis of petroleum products, lubricants and engine coolants.

In order to closely adhere to the spectrometry method used for the measurement of wear metals, additive elements and contaminants (ASTM D5185), Fluid Life will be making a small modification to the reporting of data.

The additive elements: barium, calcium, magnesium, phosphorus and zinc will soon be reported to 3 significant figures and this will affect values greater than 1000 ppm. For example, a calcium result of 1523 ppm will now be reported as 1520 ppm.

This small change is a result of ASTM D5185 reporting requirements only and is in no manner related to a change in methodology or instrumentation.

If you have any questions on your test results, please contact the Customer Care Group at Toll Free: 1.877.962.2400 or at customercare@fluidlife.com.